

# NEM QUALITY POLICY

2025 rev.0

**NEM pursues a Policy aimed at high Customer satisfaction. This satisfaction is achievable operating in**

**DESIGN, MANUFACTURE AND SERVICE OF VALVES AND MULTIFUNCTION CONTROL BLOCKS FOR OIL-HYDRAULIC SYSTEMS**

**through a Quality Management System compliant to the standard:**

**UNI EN ISO 9001:2015.**

**NEM Management has defined the economic resources and has build up a proper staff and tools which are needed to implement the Quality Management System. This system will be regularly monitored and periodically evaluated, in order to measure the achievement of the objectives set for controlled processes.**

**NEM includes in its Quality Management System the Risk-Based Thinking approach, defining the risk levels for each process and actions to be implemented, in order to guarantee of the continuous improvement of the Quality Management System.**

**NEM will give the utmost attention to:**

- the need and expectations of its Customer;
- the requirements of the applicable rules and regulations;
- the continuous improvement of the Organization;
- Customer and Stakeholder satisfaction.

**NEM will pursue Quality at all stages of each process, involving its people in achieving the defined objectives.**

**NEM Management will regularly control that this Policy is appropriate to the aims and the business context, implemented and shared at every level of the Organization, setting objectives of continuous improvement and Customer satisfaction.**

**NEM Management**  
**2025 rev.0**